



Mindy Garber

Mindy Garber is a co-founder and is Chief for Quality/Customer Satisfaction at Parlance Corporation, makers of speech-recognition telephony applications. Their customers include leading organizations in education, healthcare, and industry. Her responsibilities include customer surveys, corporate processes, support, training, field engineering and customer satisfaction.

Since 2004, Ms. Garber has also been active in the field of conflict resolution, serving as a mediator with the Massachusetts District Courts and as an arbitrator with the Massachusetts Bar Association. She teaches workshops in conflict resolution, negotiation, and moderating design disputes for engineers. She's also a leadership and executive coach.

Ms. Garber became a mediator after completing courses in Negotiation and Mediation at the Program on Negotiation at Harvard Law School. She holds a Master's degree in Engineering from Stanford University and a Bachelor's degree in Mechanical Engineering from MIT. Ms. Garber enjoys a continuing close association with MIT as a volunteer with the Educational Council, the Community Catalyst Leadership Program, and UPOP mentor program, among other roles. Ms. Garber's service at MIT was recognized with the Lobdell Distinguished Service Award.